

MS4 ANNUAL REPORT FORM

For Stormwater Discharges from Small Municipal Separate Storm Sewer Systems (MS4s)

Please see instructions before completing this form. If you need more space than allowed, please attach a document.

Abbreviations

BMP = Best Management Practice

IDDE = Illicit Discharge Detection and Elimination

Annual report reporting period: April 2017 - April 2018

MCM = Minimum Control Measure

I. Small MS4 Operator Information

Ongoing GIS MappingStreet Sweepers (street cleaning)

- Municipal Training

- Vactor Trucks (inlet trash and debris removal)

SWMP = Storm Water Management Program TMDL = Total Maximum Daily Load WV = West Virginia

2.	Name of MS4: City of Charleston		3.	Registration number: WVR030006
4.	Primary contact: Stephen Birurakis		5.	Title: MS4 General Permit Manager
6.	Mailing address: 114 Dickinson Street			
7.	City: Charleston	8. Zip code: 25301	9.	County: Kanawha
10.	Telephone number: 304-348-8106 E	xt 331	S4.5/4.5	
11.	Email: stephen.birurakis@cityofcharlestor	n.org		
11111	mpaired Waters Information			
LI-LI	mpaired waters imormation			
12.	Does the MS4 discharge into impai			Yes 🗸 No
12.	Does the MS4 discharge into impai Please provide a description of spe	ecific BMPs that were implemented to		e pollutants of concern in impaired
12.	Does the MS4 discharge into impai Please provide a description of spe			e pollutants of concern in impaired
12. 13.	Does the MS4 discharge into impai Please provide a description of spe receiving waters and waters in wh bry weather outfall inspections (Lower Kana)	ecific BMPs that were implemented to ich a TMDL has been developed. (WV I wha and Venable Branch)		e pollutants of concern in impaired
12. 13. - D	Does the MS4 discharge into impair Please provide a description of specific receiving waters and waters in whom weather outfall inspections (Lower Kanara) Tagged inspected outfalls (Lower Kanawh	ecific BMPs that were implemented to ich a TMDL has been developed. (WV I wha and Venable Branch) a and Venable Branch)		e pollutants of concern in impaired
12. 13. - D - II	Does the MS4 discharge into impai Please provide a description of spe receiving waters and waters in wh bry weather outfall inspections (Lower Kana)	ecific BMPs that were implemented to ich a TMDL has been developed. (WV I wha and Venable Branch) a and Venable Branch) awha / Kanawha Blvd)		e pollutants of concern in impaired
12. 13. - D - II - D - D	Does the MS4 discharge into impair Please provide a description of specific receiving waters and waters in whory weather outfall inspections (Lower Kanara) Tagged inspected outfalls (Lower Kanawh) Tagged Inlets (Venable Branch Upper Kan	ecific BMPs that were implemented to ich a TMDL has been developed. (WV N wha and Venable Branch) a and Venable Branch) awha / Kanawha Blvd) lvd		e pollutants of concern in impaired

III. F	iscal Reporting	
15.	Include or attach a fiscal analysis of capital and operating expenditures to analysis shall include only those expenditures by the locality seeking cover Permit and not those for MCMs implemented by other entities. (WV MS4)	erage under the WV MS4 2014 General
16.	Please provide total capital expenditures for this reporting period.	\$ 5932.0
17.	Please provide total operating expenditures for this reporting period.	\$ 566244.0

Has a TMDL been developed since your plan was approved?

IV. Coordination Efforts and Organization

- 18. Please provide a description of the coordination efforts with other MS4s, county governments, transportation agencies, colleges, universities, correctional facilities, prisons, and any other entities regarding the implementation of the MCMs, including the status of any memoranda of understanding or other agreements executed between the permittee(s) and any other entity. (WV MS4 2014 General Permit, p. 46, #9)
- Keeping in general contact with other MS4s as well as a collaborative meeting.
- Work directly with WVDEP inspectors on tracking and eliminating Illicit discharges.
- Coordinated efforts with the local WVDEP Basin Coordinator for a sixth year rain barrel program.
- Coordination with the Charleston Sanitary Board is ongoing for illicit discharges and the corrective measures taken to resolve the issues.
- Coordination with the Charleston Sanitary Board for CSO removal projects (Kanawha City Area).
- Partnered with the Charleston Sanitary Board on Education of school aged children.
- Coordinated with Kanawha County on partial funding of, and received new topographical aerial mapping.
- 19. Please provide name and contact information for individual with overall program management and implementation responsibility, and if different, name and contact information of individuals responsible for each minimum control measure. Please attach a table of organization.

MCM 1 & 2- Lee Ann Grogg, 304.348.8106, leeann.grogg@cityofcharleston.org MCM 3 - 6- Greg Robinson, 304.348.8106, greg.robinson@cityofcharleston.org Inspection Tech. Tommy Gillespie, 304.348.8106, tom.gillespie@cityofcharleston.org MCM 1 - 6- Overall Program Management, Stephen Birurakis, 304.348.8106, stephen.birurakis@cityofcharleston.org

V. C	hanges to SWMP		
20.	Did any of your activities, BMPs, or measurable goals as outlined in your SWMP change during the reporting period?	Yes	No 🗸
21.	Do you anticipate any planned activities, BMPs, or goals as outlined in your SWMP to change in the upcoming reporting period?	Yes	No 🗸
22.	If anything has changed, please indicate the MCM and performance measure and provide a brief below, and attach detailed documentation of the changes, schedule of implementation, measure overall effect on your program. (WV MS4 2014 General Permit, p. 24, #6 and #7)		
23.	Is additional documentation attached?	Yes 🗸	No

	MCM 1: Public Education and Outreach (WV MS4 2014 General Permit,)					
24.	Did you complete all the proposed activities and performance measure	ures f	for this MCI	M for this	Yes 🗸	No 🔲
	reporting period?				1 es A	
25.	Contact: Stephen Birurakis, Lee Ann Grogg	26.	Phone: 304	4-348-8106		
			,			
	ormance Measure 1a: Program implementation					
27.	Were the proposed activities for developing a public education and	outre	ach	Yes 🗸	Partially	No 🗍
	program implemented?					
28.	List and briefly describe each of the public education and outreach p	_	am develop	ment activi	ities undert	aken
	during this reporting period. (WV MS4 2014 General Permit, p. 46, #	1)				
regard 2) Soc Websit stormv Facebo stormv 3) Stor 4) Pub 5) Con & Mag 6) Clas 7) IDD 8) Pub	chures - In addition to existing brochures, a Construction site BMP pocket guide brochure wat ing BMPs for proper disposal of grease and chemicals. Also created a multi-departmental brotal Media - tes: (www.charlestonstormwater.org) & (Riverproud.org) are on-line to inform the public of oppose water management guidelines. (Ongoing) book: (http:\\www.facebook.com\charlestonstormwaterprogram) Post information regarding provater management practices, pet waste pollution, construction site BMPs, and the stormwater marking and stenciling program. (Ongoing) lic/Municipal comments/IDDE reporting boxes placed in various locations around the city. (Ornmunity Meetings - (Fort Hill Garden Club & First Presbyterian Senior Group (rain water harve azine Branch Watershed - (IDDE dumping and litter pick up). seroom instruction - WV Junior College, cigarette butt litter awareness presentation for all stude reporting - In addition to phone number posted on Facebook, created one large sign for Veilic Exhibit - Construction Site BMPs exhibit in the City Service Center addressing proper silt if	portunitory portunitory pograms r IDDE ngoing) esting posting posting posting dents esting posting posting dents esting posting posting posting dents esting posting p	kiosk in the Chaties to participa available throu hot-line. (Ongo practices), Kan nrolled at the J Branch Watersh nstallation, drain	arleston City Sete in programs gh the stormwa ing) awha City Neig unior College, sed for the repo n protection, co	ervice Center. ((within the city a ster department hborhood Wato	Ongoing) and the Meeting tumping.
29.	Did you achieve all the goals that you identified in your SWMP relate					
	education and outreach program for this reporting period? (WV MS-	4 201	.4 General f	Permit, p.	Yes 🗸	Nd
	46, #3)				<u> </u>	
30.	If not, please describe the progress you did make towards achieving solutions such as revised implementation schedules or revised meast changes to your SWMP goals or schedule, please include them in Set (WV MS4 2014 General Permit, p. 46, #4)	surab	le goals. If y	-	-	ssible

Performance Measure 1c: Documentation and tracking of public education and outre	ach efforts		
35. Did you track and keep records of your outreach activities?	Yes X	Partially	No
36. For print, radio, and television media activities, did you keep records that include i) a description of the content or theme; ii) the date of completion of the materials; iii) the date of release or distribution, and iv) the duration of air time of publication? (WV MS4 2014 General Permit, p. 46, #1)	Vec 🔲	No	NA 🗸
37. Are your records available upon request?	Yes √	No	NA
38. For pamphlets, brochures, and other finite printed products, did you keep record that include: i) a description of the content or theme; ii) the date of completion of the materials; iii) the date of release or distribution; iv) the location or placemen of the materials; and v) date of follow up visits to replenish or transition to the next outreach product? (WV MS4 2014 General Permit, p. 46, #1)	of L	No	NA
39. Please describe any additional or alternative documentation and tracking of pub activities you are implementing.	lic education	and outreac	h

VII	MCM 2: Public Involvement and Participation (WV MS4 2014 General Permit)		
	Did you complete all the proposed activities and performance measures for this MCM for this		
40.	reporting period?	Yes 🗸	No
41.	Contact: Stephen Birurakis, Lee Ann Grogg 42. Phone: 304-348-8106		
Perf	ormance Measure 2a: Opportunities for ongoing public involvement and participation in the SW	MP	
43.	Did you create, or are you in the process of creating, ongoing opportunities for the public to	Yes 🗸	No
	participate in the development, implementation, and updating of your SWMP?	162 🛕	
44.	Did you achieve all the goals that you identified in your SWMP related to creating and		
	maintaining ongoing opportunities for public involvement and participation for this reporting	Yes 🗸	No
-	period? (WV MS4 2014 General Permit, p. 46, #3)	<u> </u>	
45.	If not, please describe the progress you did make towards achieving your goal(s), and any obsta		ssible
	solutions such as revised implementation schedules or revised measurable goals. If you are projections and the second schedules or revised measurable goals.	osing any	
	changes to your SWMP goals or schedule, please include them in Section V above.		
	(WV MS4 2014 General Permit, p. 46, #4)		
46	List and briefly describe each of the activities undertaken during the reporting period to create	ongoing	
	opportunities for the public to participate in your SWMP. (WV MS4 2014 General Permit, p. 46,		
t) Social		,	
River Pro	ud website updated to explain homeowner and business recognition and participation program. posts: green infrastructure ideas, Construction Site BMPs, Rain Barrel Workshop schedule, and the River Proud Program. and Workshop - Stommwater management for the public. Each participant of the workshop received a rain barrel, divertor kit, and information on the benefits of disconnecting any down spouts from the sewer system.	m and harvesting water	Also, the
important In addition	te of managing stormwater so that runoff is reduced, and therefore polluted runoff is reduced. The workshops wore hold May-Juric, 2017. In our Charleston workshops, we partnered with the City of SX. Albans to host a rain barrel workshop at their city manicipal building.		
Infrastruc Sandbox	ALL - Two day event in which we created a "Wheel of Poliution" for all ages to spin. On the wheel were stormwater poliution subjects such as, Construction Sites, Pet Waste, oil & Chemicals, CSOs, Dumpster Rundh ture. When the wheel anieded on a topic, we used barinated fact sheets to highlight the positive and negate effects these subjects have on our watersheet. It was very successful, in addition, the City of Charleston's and wowed the crowd by allowing them to build ponds, streams, mountains, etc. and see it immediately in topographic map form. They were able to also make it rain on their respective landscapes and observe the p	IT Department brought to baths of stormwater runo	heir Virtual Reality ff.
GIS.	ollaborative - One day meeting with other municipal MS4s from around the state of WV. Our peers presented on the topics of Maintenance Agreements, TMDLs, Beckley's iPond Project, Evaluating Effectiveness for or Classroom - Herbert Hoover High School junior and seniors came for a one day classroom titled Urban Stormwater, Balancing a Clean City and a Clean River, Students walked through town observing good and b		
storage, u where see	inten little and road grime. The City's Street Department met the group at the Levee on the Kanawha River and roan the road grime. The City's Street Department met the group at the Levee on the Kanawha River and storm is discharged during larger nin events and rishly did three breakout sessions covering Construction Site BMPs, the Virtual Reality Sandbook, 4 a litter pick up. The Charleston Sandaring Doard loaned three	ash picked up. They obs	served a CSO,
the robot	they use in sewer and combined pips systems		
47.	Describe how you evaluated the effectiveness of your public participation efforts (citizen attended)	lance at pu	ıblic
	hearings, requests for information on your SWMP, hotline activity, etc.).		
	(WV MS4 2014 General Permit, p. 46, #2)		
Website	at Media: The city has used comments received on the website, Facebook comment sections, number of IDDE complaints received and general phone calls to evaluate the effect number of document downloads.	ectiveness of the ci	ty's efforts.
2) Rain	ok - The number reached, which appears on every post. Some posts receive a higher number of reaches than others. Barrel Workshops – The number of citizens that register for/ participate in workshops is used to evaluate the effectiveness. This number has grown to the point where we hav of workshops this year. We also have calls from citizens looking for rain barrels and receive referrals to our department for information on rain barrels and their usage. We no	e waiting lists, and i	ncreased the
rain bar	rel kits for public purchase due to demand. vALL — From the people that attended our exhibit. After the wheel of pollution and then the AR Sandbox, participants answered the question; 'Do people have an impact on the		
locked	at the number of correct answers (yes) as opposed to incorrect answers (no), hoping for a high percentage of correct responses to determine if the message was received. We set to determine if participation was high or low.		
5) Outd	Collaborative - Feedback from attendees and the attendance rate of municipalities. Many cities that were there have come consistently now for many years and all benefit fro cor Classroom - Students and teachers were asked to fill out an evaluation of our Outdoor Classroom. Many forms of feedback were asked such as, improvement ideas, favo		
gauge t	he level of understanding of the information presented to them.		
18	Describe the steps taken to ensure that public participation opportunities are ongoing and, if no	20000271/	
70.	additional program maintenance activities in future reporting periods to ensure continued part	•	
	opportunities. (WV MS4 2014 General Permit, p. 46, #4)	Cipación	
1) Run	ining forum on Facebook page with updates of programs and opportunities, trends in water management, and solicitation for public participation are rese	arched on a regu	ılar basis.
	n Barrel Workshops – Workshops have been very successful so we increased the number of workshops and the City purchased additional barrels to having as these continue to be sold out, and the DEP continues to be a part, this workshop partnership will continue.	e for inquiries an	d education.
3) In G	seneral – We keep relationships with civic, public and municipal organizations in good standing so we can be involved in participation opportunities. This playee/Citizen comment boxes were installed permanently and are maintained on a regular basis.	includes watersh	ed groups.
5) This	s permit year we are adding a round table discussion, inviting the public to come to discuss concerns they have regarding our Stormwater Management I ised on social media, an ad in the newspaper & a press release sent to news and radio stations.	² rogram. This will	l be
	and an exemplan and an are memoproper as a preservoised density memoral reduced density.		

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Performance Measure 2b: Communications with community, watershed, and environmental organizations					
49.	Did you establish a program for routine communications with community based	Yes 🗸	Partially	No [
	watershed groups or other organizations?	ب			
50.	Describe the steps taken to ensure that your programs for routine communications	with comn	nunity-based	1	
	watershed groups or other organizations are ongoing, or any additional program act	ivities that	: you believe	may	
	be required to ensure continued communications. (WV MS4 2014 General Permit, p. 46, #4)				
2) Our contact commodosel 3) The state I 4) The	cial Media serves as a way to see, communicate, share ideas, and accomplishments or events presented by Rain Barrel Workshops Program is an annual program and brings a lot of attention to rain water harvesting to us or the DEP to learn about the benefits of rain barrels and how to use one. In addition to outside groups unications between the WV Basin Coordinator, Tomi Bergstrom, and the City of Charleston is constant via a with the WV DEP Basin Coordinator and continue to keep a positive relationship. MS4 Collaborative operates as a small e-mail forum on which we can share ideas, find answers, ask quest with the WP plan on having semi-annual meetings on a regular basis. Charleston Sanitary Board (CSB) and the Charleston Stormwater Department are sharing GIS data as we or classrooms.	g. Organizations contacting usermail, phonestions and cor	ons around the assisted on a regular to a cell phones.	area basis, We work other	
51.	Did you achieve all the goals that you identified in your SWMP related to creating				
	and maintaining ongoing communications with community based watershed	v [7]	8	[]	
	groups or other organizations for this reporting period?	Yes 🗸	Partially	No []	
	(WV MS4 2014 General Permit, p. 46, #3)				
52.	If not, please describe the progress you did make towards achieving your goal(s), an	d any obst	acles and po	ssible	
	solutions such as revised implementation schedules or revised measurable goals. If y	you are pro	posing any		
	changes to your SWMP goals or schedule, please include them in Section V above.			ļ	
	(WV MS4 2014 General Permit, p. 46, #4)			Ì	
				į	
				ł	
Perf	ormance Measure 2c: Public availability of SWMP and annual report				
53.	Did you make your SWMP and annual report available to the public?		Yes 🗸	No	
54.	If yes, please indicate the web address, or if a physical location, please indicate when required for the public to access it.	re it is and	the process,	, if any,	
ww۱	v.charlestonstormwater.org				
, . • • •					
End	ineering/Stormwater Department,				
_	Dickinson Street,				
Charleston, WV 25301					

VIII	. MCM 3: Illicit Discharge Detection and Elimination (WV MS4 2014 Ge	eneral Perm	nit}		,	
55.	55. Did you complete all the proposed activities and performance measures for this MCM for this reporting period?			Yes 🗸	No	
56.	Contact: Steve Birurakis, Greg Robinson, Lee Ann Grogg	57. Ph	none: 304-34	8-8106		
Per	formance Measure 3a: MS4 map					
58.	Were your proposed activities for creating and annually updating y for the reporting period implemented?	your MS4	l map	Yes 🗸	Partially	No 🗌
59.	List and briefly describe the activities undertaken to either develop (WV MS4 2014 General Permit, p. 46, #1)	p or upda	ate your M	S4 map.		
2) l con 3) (4) 3 5) l 6) l	Mapping of Storm sewers- June 2011— ongoing. Utilized Iphones and Ipads to input surface and subsurface attinuously updated to the GIS database. Created new feature classes within the GIS Database. Subsurface camera data collection ongoing. Utilize high accuracy GPS hardware and software for map MS4 aerial mapping hard copy on file. MS4 digital copies available upon request. On a joint venture with kanawha County, the City has reco	pping.				ping.

	ormance Measure 3b: Illicit Discharge Detection and Elimination (IDDE) ordinance developmen	it		
60.	Has your municipality adopted an IDDE ordinance in accordance with the requirements of the WV MS4 2014 General Permit (Part II Section C.7.c.10 &11)?	Yes	\checkmark	No
61.	If not, please describe the activities or progress made in adopting or updating an existing ordin an estimated date for adoption. (WV MS4 2014 General Permit, p. 46, #1)	iance	and pr	ovide
	formance Measures 3c and 3e: IDDE program implementation and assessment, and program tr	ackin	3	
62.	Is your IDDE program fully implemented, including visual inspections based on a system of prioritizing outfalls and procedures for characterizing discharges?	Yes	\checkmark	No
	implemented.			•
64.	Were all your measurable goals met for implementing and evaluating an IDDE program	Yes		No 🗔
CE	during this reporting period? (WV MS4 2014 General Permit, p. 46, #3) How many field assessments were conducted during the reporting period?	107.5		
	How many illicit discharges were identified during the reporting period?	8	ides Dry Wea	ther Screenings)
67.	How would you characterize the type of illicit discharges found (sewer cross connections, spills unaware residents, etc.)? The number listed on question 65 represents both dry weather screenings (119) and Reported Illicit Discharges.	s, illeg		
Also Note: 32 of the 119 dry weather screenings had some flow (minor to moderate) but general location / appearance / smell etc. appeared to be general stream / ground water runoff. Will continue to monitor. The City had various types of illicit discharges from sanitary sewer pipe leaks, spills, illegal dumping. The CSB reports illicit discharges solely to the DEP hot-line when they detect a spill or cross connection from their sanitary sewer system.				ll etc.
1) Fe 2) Sil 3) Pe 4) Co 5) W	How would you characterize the type of pollutants discovered in illicit discharges (oil and great chlorine, paints, etc.)? Name the top five pollutants discovered or uncovered by your IDDE protect Coliform to the coliform of the coliform			form,
69.	How many corrective actions were taken to remove illicit discharges?	8		···-L#
70.	How many enforcement actions were initiated to eliminate illicit discharges into the storm sewer system?	0		
71.	Have you attached additional documentation to better identify the nature and extent of the	V		Na 🔽
	program activities and accomplishments?	Yes		No.✓

	- f t -			
Performance Measure 3d: Public education on hazards of illegal discharges and improper disposal	or waste			
72. Did you conduct any activities for educating the public on hazards of illegal	Partially	No		
discharges for this reporting period? (WV MS4 2014 General Permit, p. 46, #3)		ind		
73. List and briefly describe each of the education and outreach activities undertaken during this	eporting per	iou.		
(WV MS4 2014 General Permit, p. 46, #1)				
 Brochures were distributed covering IDDE, oil recycling, composting, etc. (Ongoing) Cigarette butt litter: Placed butt containers in Brawley Walkway, educational presentation to WV Junior College students & Municipal training with cigarette butt pollution video. Social Media - Website: updated downloads of brochures, articles and documents. 				
(www.charlestonstormwater.org) and Facebook: current events, videos, links to stormwinformation (Ongoing)	ater related			
4) Stormwater marking program implemented. (Ongoing)5) Public/Municipal comments/IDDE reporting boxes place in various locations around t6) Construction Site BMP exhibit: Educating contractors, etc. and general public on res		going)		
construction practices.	porisible			
74. Were any of these activities included in the public education and outreach efforts described in MCM 1?	Yes 🚺	No 🗌		
75. How did you evaluate the effectiveness of the activities described in the list above? (WV MS4 2014 General Permit, p. 46, #2)				
1) Brochures were distributed covering IDDE, oil recycling, composting, etc. Number of were used to evaluate effectiveness. (Ongoing)	brochures t	aken		
2) Cigarette butt pollution: How much were the new cigarette butt containers utilized & reduced in those areas? Was the butt litter at the Junior College reduced? Why or why		er		
3) Social Media - Website: updated downloads of brochures, articles and documents. (www.charlestonstormwater.org) and Facebook: current events, videos, links to stormw				
information (Ongoing) The number of 'likes' and 'reached' was used as a measure of e				
4) Stormwater marking program: Does dumping continue to be apparent or has it stopp	ed after ma	rking?		
5) Public/Municipal comments/IDDE reporting boxes: Measured by number of commen	ts & particip	oation		
from public.				
76. Did you achieve all the goals that you identified in your SWMP related to educating the public				
on hazards of illegal discharges for this reporting period? (WV MS4 2014 General Permit, p. 46, #3)	Yes 🗸	No		
77. If not, please describe the progress you did make towards achieving your goal(s), and any obs	tacles and po	ssible		
solutions such as revised implementation schedules or revised measurable goals. If you are pr				
changes to your SWMP goals or schedule, please include them in Section V above.				
(WV MS4 2014 General Permit, p. 46, #4)				

Performance Measure 3f: Training for municipal staff on identification, reporting, and elimination of illicit discharges
78. Have you developed a program to train municipal employees on illicit discharges? Yes 🗸 Partially 🔲 No 🔲
79. Did you conduct any municipal employee training during this reporting period? Yes V No
80. List and briefly describe the training activities conducted during the reporting period. (WV MS4 2014 General Permit, p. 46, #1)
- Brochures distributed to specific city employees and new hires that may come in contact with IDDE situations.
- Labeling with GIS ID tags on Outfalls and DIs which allows persons to report an IDDE and the city to locate faster.
- Training video on cigarette butt pollution.
81. How did you evaluate the effectiveness of the training activities? (WV MS4 2014 General Permit, p. 46, #2)
 Calls, and e-mails received from Vactor Truck drivers were measures of effectiveness. Public Works department is recognizing and reporting illicit discharges to Stormwater department. Public Works is now an active participant in Drainage Complaint and IDDE monthly review and progress meetings.
82. How many municipal employees were trained to identify and report illicit discharges? (WV MS4 2014 General Permit, p. 46, #2)
164
CO. Did and the content of the conte
83. Did you achieve all the goals that you identified in your SWMP related to training municipal employees on IDDE procedures for this reporting period? (WV MS4 2014 General Permit, p. 46, #3)
84. If not, please describe the progress you did make towards achieving your goal(s), and any obstacles and possible solutions such as revised implementation schedules or revised measurable goals. If you are proposing any changes to your SWMP goals or schedule, please include them in Section V above. (WV MS4 2014 General Permit, p. 46 #4)

IV f	MCM 4: Construction Site Runoff Control (WV MS4 2014 General Permit, p. 19-22)							
85. Did you complete all proposed activities and performance measures for this MCM for this								
65.	reporting period?	,, (,,,,	,	Yes 🗸	No			
86	Contact: Steve Birurakis, Greg Robinson 87. Phone: 30	4-348.	8106					
00.	COTITACT. Sieve Bitulans, Greg Nobilison	7 070	0100					
Dord	formance Measures 4a and 4b: Develop and implement an ordinance to address stor	mwa	tor ru	noff from				
	struction sites one acre or greater	11144 CI	ici io	mon nom				
	Has your municipality adopted a construction site runoff control ordinance in							
00.	accordance with the requirements of the WV MS4 2014 General Permit (Part II	Yes	1	Partially	No 🗍			
	Section C.7.d.2 and 4)	163	Y	raitiany	''° L			
90	If a program ordinance has not been adopted, have the proposed activities for							
69.	developing and implementing an ordinance to address stormwater runoff from	Yes		Partially	No			
	construction sites been implemented?	103	V	Tartiany				
90	Please indicate the anticipated ordinance adoption schedule. (WV MS4 2014 General	il Per	mit r	. 46 4 a)1)				
30.	Frease indicate the anticipated ordinance adoption schedule. (VV V 1034 2014 Ocher		, ,). 40, 4.u/±/				
91	Has your construction site ordinance been reviewed and/or updated to include							
J.	any new criteria during the reporting period?	Yes	\checkmark	Partially	No			
92	Is your construction site program being fully implemented to include provisions							
<i>J</i> 2.	for: i) plan review, ii) routine site inspections, iii) enforcement, and iv) record	Yes		Partially	No 🗔			
	keeping and reporting?		✓					
03				26				
	Please indicate the number of plan approvals during the reporting period. 26							
	94. Please indicate the number of construction site inspections during the reporting period. 33 95. Please indicate the number of enforcement actions during the reporting period (can attach							
90.	document).	atta	ÇI I	15				
06	Are enforcement records maintained and available upon request?	Yes	[7]	Partially	No T			
	Is there adequate funding to fulfill the program implementation requirements	165		raittally				
37.	required by the WV MS4 2014 General Permit?	Yes	$ \checkmark $	Partially	No			
Ω¢	Briefly list and describe any activities outlined in your SWMP completed during the	l aast r	ormi	t voor rolate	d +o			
70.	construction site operator and/or permittee site inspector training. (WV MS4 2014 C							
Note:	The number of enforcements listed in question 95 is based on each inspection that required corrections on							
any le	egal action enforcements. There were zero legal action enforcements required during this report period.							
	time an inspection was conducted the inspector did a walk through with the site operator/permittee to ensur f compliance and how to correct them. They (site operator/permittee) are also recognized for things that are							
the sa	ame practices.	0000						
	are explained relevant parts of and/or given a copy of our Erosion and Sediment Control Ordinance, sign and are given a copy of the inspection sheet that was part of the inspection that they where walked three transfer of the inspection of the in	ough i	lf desir	ed we leave the	em blank			
	ction sheets they can use to do intermittent inspections themselves. They may also obtain a Stormwater Gu							
00	Did you achieve all the goals that you identified in your SWMP related to developing			1				
99.	implementation and assessment of a construction site runoff control program for the			\ \v_0. \ \overline{\sqrt{7}}	No Col			
	reporting period? (WV MS4 2014 General Permit, p. 46, #3)	115		Yes 🗸	No L			
100	I. If not, please describe the progress you did make towards achieving your goal(s), an	d any	, obst	tacles and no) Scrible			
1 100					שוטונכי			
	solutions such as revised implementation schedules or revised measurable goals. If you are proposing any changes to your SWMP goals or schedule, please include them in Section V above.							
	(WV MS4 2014 General Permit, p. 46, #4)							
	(VV V IVIDA ZOTA OCHELOL LELLING, b. 40, 44)							

X. MCM 5: Controlling Runoff from New Development and Redevelopm	ent (WV MS4 2014 General Pe	rmit, p. 22-33)				
101. Did you complete all proposed activities and performance measures	for this MCM for this	Yes	No 🚺			
reporting period?	T	163 🔲				
102. Contact: Steve Birurakis, Greg Robinson	103. Phone: 304-348-8106					
Performance Measure 5a: Develop, implement, and enforce a program to	o protect water resources	by addressing	ng			
stormwater discharges from regulated new and redevelopment projects	- in					
104. Has your municipality adopted a stormwater management ordinance accordance with WV MS4 2014 General Permit (Part II Section C.7e.8	1 Yes L-// L	Partially	No			
105. If your ordinance has not been adopted, please describe the progres		nance adopt	ion			
during this reporting period, and expected date of final adoption. (W						
during this reporting period, and expected date of mandaoption. (**	v mo i zori ocheran en	inc, p. 10, 110	.,_,			
106. Does your (proposed) ordinance include language incorporating the		Yes 🗸	No 🔲			
described in the WV MS4 2014 General Permit (Part II Section C.7.e.		103 🗸				
107. Does your (proposed) ordinance include language incorporating the						
in lieu alternatives to on-site BMP implementation as described in the	ne WV MS4 2014 General	Yes 🗸	No			
Permit (Part II Section C.7.e.16)						
108. Have you developed a process for reviewing and updating your ordin	-					
implementation to address the adequacy of provisions for: i) requiring			<u>, , </u>			
reduction on new and redevelopment sites, ii) plan review, iii) BMP (Yes 🗸	No L			
maintenance inspections, iv) enforcement, v) inventory and tracking and reporting?	, and vi) record keeping					
109. How many projects were reviewed during the reporting period?		26	I			
110. What types of projects were reviewed (residential, commercial, indu	strial etc 12	20				
(WV MS4 2014 General Permit, p. 32, (u)(ii))	istrial, etc.;					
Projects reviewed:						
20- Residential						
6 - Commercial						
o - Oommordia						
111. Provide a summary of the number and types of stormwater BMPs as	proved in new and redev	elopment pr	oiects			
•	during the reporting period. Please list the BMPs according to the BMP specification number from the WV					
Stormwater Management Manual (2012). (WV MS4 2014 General Permit, p. 32, (u)(iii)						
Bio-retention with underdrains						
Underground Vault						
Detention Pond						
Underground retention/Infiltration						
Structural BMPs						

112. Provide a summary of the number and type of projects that qualified for each of the development incentives described in the WV MS4 2014 General Permit (Part II Section C.7.e.16.(u)(iii)) during the reporting period.						
Please indicate if you have attached additional documentation.						
No projects qualified for incentives during this report period.						
113. Provide a summary of the number of projects that qualified for any offsite mitigation or paymen described in the WV MS4 2014 General Permit (Part II, Section C.7.e.16(u)(iii)) during the reporti Please indicate if you attach additional documentation.	•					
No projects qualified for any off-site mitigation or payment in lieu options during this re-	port per	iod.				

114. How many maintenance agreements were approved during the reporting period? (WV MS4 2014 General Permit, p. 32, (u)(iv))	1					
115. Were any maintenance agreements recorded at the county courthouse?	Yes	No ✓				
116. Provide a summary of the number and type of stormwater BMP inspections conducted by MS4 p contracted agents (construction as-built, ongoing operation and maintenance audits, complaint (Include (or attach) a summary of: i) the type and number of BMPs requiring maintenance or repair brought into compliance, and iii) the number of enforcement actions taken. (WV MS4 2014 General Permit, p. 32, (u)(v))	driven, etc	:.).				
47 Existing LID's found and visually inspected. These are mapped / located in our GIS database. Routine Inspection and Maintenance Agreement documents are in the process of creating implementation. No enforcement actions have been required.	ation and	t				
117. Did you achieve all the goals that you identified in your SWMP related to developing and/or						
implementing and assessing a stormwater management program for this reporting period? (WV MS4 2014 General Permit, p. 46, #3)	Yes	No√				
 118. If not, please describe the progress you did make towards achieving your goal(s), and any obstact solutions such as revised implementation schedules or revised measurable goals. If you are proportion changes to your SWMP goals or schedule, please include them in Section V above. (WV MS4 2014 General Permit, p. 46, #4) Ongoing mapping and tracking of LID's using GIS. Have not found a mitigation program that will seem to work for our situations. Thus just holding sites to the 1" capture. We have various versions of maintenance agreements and intend to start implementing them as a standard. But we have yet to come up with one them. 	osing any	ituations.				
Primarily how the agreement follows land owner. This is most difficult in subdivision type settings. Such as the LID being on a residual property within the subdivision. Not all subdivisions have a home owners association, etc. We have looked at multiple cities versions and they do not cover all of this either. The general agreement document is fairly easy to create, but the long term legal enforcement procedures are where they become difficult / inadequate. On 4-12-18, six members of the engineering department attended a webinar from Forest University titled "Building Stormwater Systems with Maintenance in Mind". This was an informative webinar but also did not have all of the answers.						

119. Does a local ordinance or equivale	ent document incorporate the watershed							
	WV MS4 2014 General Permit (Part II Section Yes Ves Ves Partially No							
C.7.e.8))								
120. If yes, please describe how the pe	rmittee's legal authority addresses the following watershed protection							
elements: (WV MS4 2014 General	Permit, p. 32,(u)(i))							
121. Minimize impervious cover.	Topic addressed in Stormwater Management Guide Section 3.4.3 Reduction in Impervious Cover/Impervious Cover Management							
122. Preserve, protect, create, and restore ecologically sensitive areas.	Topic addressed in Stormwater Management Guidance Manual section 3.4.1 Conservation of Natural Features and Resources and WVDEP Stormwater Management and Design Guidance Manual.							
123. Implement practices that prevent or reduce thermal impacts to streams.	Topic addressed in the Stormwater Management Guidance Manual section 3.4.3 Reduction in Impervious Cover/Impervious Cover Management							
124. Seek to avoid or prevent hydromodification of water bodies caused by development.	Topic addressed in the Stormwater Management Guidance Manual section 3.4.3 Low Impact Site Design Techniques							
125. Minimize impacts to existing vegetation (especially trees).	Topic addressed in the Stormwater Management Guidance Manual section 3.4.1 Conservation of Natural Features and Resources							
126. Minimize impacts to native undisturbed soils.	Topic addressed in the Stormwater Management Guidance Manual section 3.4.1 Utilization of Natural Features for Stormwater Managemen							
	nents have not yet been incorporated into a planning document or ordinance, taken to incorporate these elements. (WV MS4 2014 General Permit, p. 23, #							

Perf	ormance	Measure !	5c: Street	and	parking	design	assessme	nts

128. Were the proposed activities for assessing the current street design guidelines and parking requirements implemented (WV MS4 2014 General Permit, page 33 (v)?

No

129. If this is your third-year report, please attach your report assessing the current street and parking design requirements, and recommendations and proposed schedules for incorporating policies and standards to maximize vegetation and minimize impervious cover where possible. (WV MS4 2014 General Permit, p. 46, #8)

Reference:

Stormwater Guidance Manual, Chapter 3, "Site Planning and Low Impact Developement".

www.charlestonstormwater.org

XI. MCM 6: Pollution Prevention & Good Housekeeping for Municipal Operations (WV MS4 2014 Gene	ral Permit, p. i	33-38)				
130. Did you complete all the required performance measures for this MCM for this reporting						
period?	Yes 🗸	No L				
131. Contact: Steve Birurakis, Greg Robinson 132. Phone: 304.348.8106						
Performance Measures 6a and 6b: Develop and implement an operation and maintenance program	for all mun	icipal				
facilities that includes prevents or reduces the discharge of polluted runoff						
133. Were the proposed activities for developing a pollution prevention and good	Partially	,,, [
housekeeping program for municipal operations implemented?	Partially	No L				
134. List and briefly describe the activities outlined in your SWMP for the development of a pollution	preventio	n and				
good housekeeping program for municipal operations undertaken during this reporting period.						
1. The City currently receives monthly tonnage reports from the Charleston Landfill from street sweeper and Vactor truck operations. 2. The City has pro-actively cleaned inlets to combat maintenance issues. 3. The City currently uses a professional disposal service for proper disposal of automotive fluids such as oils, transmission fluids, used gasoline, antifreeze, and other hazardous materials. 4. The City currently uses a database system that uses work orders, tracks materials used, manpower, and costs associated with public works. 5. SWPPPs and SOPs have been completed and placed in city facilities. The facilities are on a stormwater inspection schedule.						
135. Do you have a pollution prevention plan for each of your municipal facilities as required by the						
WV MS4 2014 General Permit (Part II Section C.7.f)1)?	Yes 🗸	No L				
136. Do you have an inspection schedule for conducting inspections at your municipal facilities as						
required by the WV MS4 2014 General Permit (Part II Section C.7.f)5)?	Yes 🗸	No				
137. Are you tracking and maintaining records of inspection and maintenance activities for each	, [Z]	·				
municipal facility as required by the WV MS4 2014 General Permit (Part II Section C.7.f)6))?	Yes 🗸	No				
138. If you answered no to any of the previous three questions, please indicate your proposed sched implementing the requirements of the WV MS4 2014 General Permit (page 46, 4.a)1).	ule for					
139. How many inspections were conducted at each municipal facility during the reporting period?	194					
140. List the top three problems that you have found while conducting inspections at municipal facil	ties.					
1) Trash and floatables, cleaned up after inspection. 2) Oil and fluid leaks in parking areas, cleaned up immediately. 3) Organic debris; leaves blowing clogging DI's.						
Solved dumpster cover issue by Constructed Permanent Covers over dumpsters to prevent raining into dumpsters.						
141. Were these problems corrected? (WV MS4 2014 General Permit, p. 46, 4.a)1)?	Yes 🗸	No				

<u></u>							
142. Did you achieve all the goals that you identified in your SWMP related to developing a pollution prevention and good housekeeping program for municipal operations for this reporting period? (WV MS4 2014 General Permit, p. 46, 4.a)3)?	Yes 🚺	No					
143. If not, please describe the progress you did make towards achieving your goal(s), and any obstacles and possible solutions such as revised implementation schedules or revised measurable goals. If you are proposing any changes to your SWMP goals or schedule, please include them in Section V above. (WV MS4 2014 General Permit, p. 46, 4.a)4)							
Performance Measure 6c: Municipal employee good housekeeping training							
144. Were the proposed activities for developing a pollution prevention and good	Partially	No					
145. Were the proposed activities for implementing a pollution prevention and good	Partially	No					
described in the WV MS4 2014 General Permit (Part II, Section C.7.f)8)?	Partially	No					
147. How many employees received training during the reporting period? (WV MS4 2014 General Permit, p. 46, 4.a)1)?	164	A					
148. Are you maintaining records of all municipal training activities (including training agendas, learning objectives, instructor qualifications, sign in sheets, etc.)?	Yes 🗸	No					
149. Explain how the effectiveness of the training activities was evaluated (number of employees trained and/or certified in specific good housekeeping skills, measurable improvements in cost or performance of facility maintenance activities, or as outlined in your SWMP). (WV MS4 2014 General Permit, p. 46, 4.a)4)							
The stormwater department has implemented new hire stormwater training and was held with the safety training bi-annually.							
A stormwater inspection training was held.							
	1 1						
150. Did you achieve all the goals that you identified in your SWMP related to training municipal employees on pollution prevention and good housekeeping for this reporting period? (WV MS4 2014 General Permit, p. 46, 4.a)3)?	Yes 🗸	No					
151. If not, please describe the progress you did make towards achieving your goal(s), and any obstacles and possible solutions such as revised implementation schedules or revised measurable goals. If you are proposing any changes to your SWMP goals or schedule, please include them in Section V above. (WV MS4 20149 General Permit, p. 46, 4.a)4)							

City of Charleston WV

Attachment: WVDEP April 2018 Annual Report

28. List and briefly describe each of the public education and outreach program development activities undertaken during this reporting period. (WV MS4 2014 General Permit, p. 46, #1)

- 1) Brochures In addition to existing brochures, a Construction site BMP pocket guide brochure was created and a mobile business (food vendor) booklet regarding BMPs for proper disposal of grease and chemicals. Also created a multi-departmental brochure kiosk in the Charleston City Service Center. (Ongoing)
- 2) Social Media -

Websites: (www.charlestonstormwater.org) & (Riverproud.org) are on-line to inform the public of opportunities to participate in programs within the city and stormwater management guidelines. (Ongoing)

Facebook: (http:\\www.facebook.com\charlestonstormwaterprogram) Post information regarding programs available through the stormwater department, stormwater management practices, pet waste pollution, construction site BMPs, and the stormwater IDDE hot-line. (Ongoing)

- 3) Stormwater marking and stenciling program. (Ongoing)
- 4) Public/Municipal comments/IDDE reporting boxes placed in various locations around the city. (Ongoing)
- 5) Community Meetings (Fort Hill Garden Club & First Presbyterian Senior Group (rain water harvesting practices) , Kanawha City Neighborhood Watch Meeting & Magazine Branch Watershed (IDDE dumping and litter pick up).
- 6) Classroom instruction WV Junior College, cigarette butt litter awareness presentation for all students enrolled at the Junior College.
- 7) IDDE reporting In addition to phone number posted on Facebook, created one large sign for Venable Branch Watershed for the reporting of illegal dumping.
- 8) Public Exhibit Construction Site BMPs exhibit in the City Service Center addressing proper silt fence installation, drain protection, construction entrances, etc.

46. List and briefly describe each of the activities undertaken during the reporting period to create ongoing

opportunities for the public to participate in your SWMP. (WV MS4 2014 General Permit, p. 46, #1)

1) Social Media:

Website: Charleston Stormwater Program website was updated with a revised layout.

River Proud website updated to explain homeowner and business recognition and participation program.

Facebook posts: green infrastructure ideas, Construction Site BMPs, Rain Barrel Workshop schedule, and the River Proud Program.

2) Rain Barrel Workshops – Stormwater management for the public. Each participant of the workshop received a rain barrel, diverter kit, and information on the benefits of disconnecting any down spouts from the sewer system and harvesting water. Also, the importance of managing stormwater so that runoff is reduced, and therefore polluted runoff is reduced. The workshops were held May-June, 2017.

In addition to our Charleston workshops, we partnered with the City of St. Albans to host a rain barrel workshop at their city municipal building.

- 3) FestivALL Two day event in which we created a "Wheel of Pollution" for all ages to spin. On the wheel were stormwater pollution subjects such as, Construction Sites, Pet Waste, Oil & Chemicals, CSOs, Dumpster Runoff, Yard Waste, Plastics & Green Infrastructure. When the wheel landed on a topic, we used laminated fact sheets to highlight the positive and negative effects these subjects have on our watershed. It was very successful. In addition, the City of Charleston's IT Department brought their Virtual Reality Sandbox and wowed the crowd by allowing them to build ponds, streams, mountains, etc. and see it immediately in topographic map form. They were able to also make it rain on their respective landscapes and observe the paths of stormwater runoff.
- 4) MS4 Collaborative One day meeting with other municipal MS4s from around the state of WV. Our peers presented on the topics of Maintenance Agreements, TMDLs, Beckley's iPond Project, Evaluating Effectiveness for MCMs 1 &2 and Effective Mapping with GIS.
- 5) Outdoor Classroom Herbert Hoover High School junior and seniors came for a one day classroom titled Urban Stormwater, Balancing a Clean City and a Clean River. Students walked through town observing good and bad practices of grease storage, dumpster storage, urban litter and road grime. The City's Street Department met the group at the Levee on the Kanawha River and ran the vac truck and street sweeper demonstrating how these vehicles keep storm drains clean and trash picked up. They observed a CSO, where sewer and storm is discharged during large rain events and finally did three breakout sessions covering Construction Site BMPs, the Virtual Reality Sandbox, & a litter pick up. The Charleston Sanitary Board loaned their two man camera crew to demonstrate the robot they use in sewer and combined pipe systems

47. Describe how you evaluated the effectiveness of your public participation efforts (citizen attendance at public hearings, requests for information on your SWMP, hotline activity, etc.). (WV MS4 2014 General Permit, p. 46, #2)

1) Social Media: The city has used comments received on the website, Facebook comment sections, number of IDDE complaints received and general phone calls to evaluate the effectiveness of the city's efforts.

Website - The number of document downloads.

Facebook - The number reached, which appears on every post. Some posts receive a higher number of reaches than others.

- 2) Rain Barrel Workshops The number of citizens that register for/ participate in workshops is used to evaluate the effectiveness. This number has grown to the point where we have waiting lists, and increased the number of workshops this year. We also have calls from citizens looking for rain barrels and receive referrals to our department for information on rain barrels and their usage. We now have a local business carrying rain barrel kits for public purchase due to demand.
- 3) FestivALL From the people that attended our exhibit. After the wheel of pollution and then the AR Sandbox, participants answered the question; 'Do people have an impact on their watershed? Yes or No'. We looked at the

number of correct answers (yes) as opposed to incorrect answers (no), hoping for a high percentage of correct responses to determine if the message was received. We also counted the total number of responses to determine if participation was high or low.

- 4) MS4 Collaborative Feedback from attendees and the attendance rate of municipalities. Many cities that were there have come consistently now for many years and all benefit from and enjoy the sharing of ideas.
- 5) Outdoor Classroom Students and teachers were asked to fill out an evaluation of our Outdoor Classroom. Many forms of feedback were asked such as, improvement ideas, favorite activity, and a few questions to gauge the level of understanding of the information presented to them.

48. Describe the steps taken to ensure that public participation opportunities are ongoing and, if necessary, additional program maintenance activities in future reporting periods to ensure continued

participation opportunities. (WV MS4 2014 General Permit, p. 46, #4)

- 1) Running forum on Facebook page with updates of programs and opportunities, trends in water management, and solicitation for public participation are researched on a regular basis.
- 2) Rain Barrel Workshops Workshops have been very successful so we increased the number of workshops and the City purchased additional barrels to have for inquiries and education. As long as these continue to be sold out, and the DEP continues to be a part, this workshop partnership will continue.
- 3) In General We keep relationships with civic, public and municipal organizations in good standing so we can be involved in participation opportunities. This includes watershed groups.
- 4) Employee/Citizen comment boxes were installed permanently and are maintained on a regular basis.
- 5) This permit year we are adding a round table discussion, inviting the public to come to discuss concerns they have regarding our Stormwater Management Program. This will be advertised on social media, an ad in the newspaper & a press release sent to news and radio stations.

98. Briefly list and describe any activities outlined in your SWMP completed during the past permit year related to construction site operator and/or permittee site inspector training. (WV MS4 2014 General Permit, p. 46, 4.a)1)

Note: The number of enforcements listed in question 95 is based on each inspection that required corrections on site. This number does not represent any legal action enforcements. There were zero legal action enforcements required during this report period.

Each time an inspection was conducted the inspector did a walk through with the site operator/permittee to ensure they understood items that may be out of compliance and how to correct them. They (site

operator/permittee) are also recognized for things that are correct and encouraged to continue the same practices.

They are explained relevant parts of and/or given a copy of our Erosion and Sediment Control Ordinance.

They sign and are given a copy of the inspection sheet that was part of the inspection that they where walked through. If desired, we leave them blank inspection sheets they can use to do intermittent inspections themselves. They may also obtain a Stormwater Guidance Manual for examples/solutions.

118. If not, please describe the progress you did make towards achieving your goal(s), and any obstacles and possible solutions such as revised implementation schedules or revised measurable goals. If you are proposing any changes to your SWMP goals or schedule, please include them in Section V above. (WV MS4 2014 General Permit, p. 46, #4)

Ongoing mapping and tracking of LID's using GIS.

Have not found a mitigation program that will seem to work for our situations. Thus just holding sites to the 1" capture.

We have various versions of maintenance agreements and intend to start implementing them as a standard. But we have yet to come up with one that covers all situations. Primarily how the agreement follows land owner. This is most difficult in subdivision type settings. Such as the LID being on a residual property within the subdivision. Not all subdivisions have a home owners association, etc. We have looked at multiple cities versions and they do not cover all of this either. The general agreement document is fairly easy to create, but the long term legal enforcement procedures are where they become difficult / inadequate.

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This was an informative webinar but also did not have all of the answers. On 4-12-18, six members of the engineering department attended a webinar from Forest University titled "Building Stormwater Systems with Maintenance in Mind". This was an informative webinar but also did not have all of the answers.

121. Minimize impervious cover.

Topic addressed in Stormwater Management Guide Section 3.4.3 Reduction in Impervious Cover/Impervious Cover Management

125. Minimize impacts to existing vegetation (especially trees).

Topic addressed in the Stormwater Management Guidance Manual section 3.4.1 Conservation of Natural Features and Resources

126. Minimize impacts to native undisturbed soils.

Topic addressed in the Stormwater Management Guidance Manual section 3.4.1 Utilization of Natural Features for Stormwater Management